

2021 Board of Directors

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> Grace House of Itasca County 501 SW 1st Avenue Grand Rapids, MN 55744 Phone: 218-326-2790 <u>www.gracehousemn.org</u> info@gracehousemn.org



2020 Annual Report

A homeless shelter for Itasca County residents and others needing a temporary home and assistance.

Our Mission: "To provide safe, temporary shelter for individuals and families who are experiencing homelessness and connect them to community resources."

Give Hospitality

Rest & Renewal

Access to Resources

Compassion

Empowerment for the future

• <u>COVID-19 Health Pandemic</u>

The pandemic affected our homeless services as it changed so much for all of us across the country.

The year started out very similar to past years and we provided safe, temporary shelter to 45 people experiencing homelessness in the first quarter.

On March 20th we made a tough decision and moved our guests to local motels. Our congregate shelter, communal dining and no personal restroom space did not allow for healthy space for our guests. The move to motels provided safe, social distanced rooms for guests and provided safe, healthy space for our staff. Our volunteers, the backbone of our organization, were also concerned and we received many calls from volunteers not feeling comfortable in giving of their time and talents during the pandemic.

We continued to assist our guests with connections to resources they needed and provided meal delivery for lunch and dinner daily. Our staff continued to work to serve others experiencing homelessness and assisted many others to prevent them from becoming homeless.

We expected to return to our facility by fall, but with cases increasing dramatically in our county and our state, we continued in motels through the end of the year.

Thanks to our motel partners!

IM Hotel by TimberLake, Itascan Motel, AmericInn, Hotel Rapids, White Oak Inn & Suites Grace House began as a grassroots effort to provide assistance and support to individuals and families in Itasca County who were experiencing homelessness. We have held steadfast to this effort and our mission for the past fifteen years.

In 2020 we served:

- 171 overall guests

 140 Adults
 31 Children
 15 Families
 84 Females
 87 Males
 5 Veterans
 79% Caucasian
 12% American Indian
 1% Black/African American
 8% Multiple Races
- 73% Itasca County residents 20% from adjoining counties 7% others
- 2842 bed nights, 78% full
- 1516 motel rooms
- 2674 meals served
- 27 turned away
- 17 days avg. stay
- 75% found housing
- 16% employment @ intake
- 23% employment @ exit

• Our Church Partners

Churches were dramatically impacted by the 2020 pandemic but continued to provide funding for our Homeless Prevention Fund (HPF). This fund assisted our guests and an additional 62 people needing help with gas cards, identification cards, rental application fees, transportation, and motel & camping vouchers.

Total 2020 HPF assistance was \$5,000.

Church volunteers are the strength of our overall Volunteer Program. Churches provide many food items and keep our closets full of personal care items, quilts, bedding and pillows.

Our Service Provider Partners

A part of our mission is to connect our guests to resources and services they need and want. The following partners are extremely important in that effort: Kootasca Community Action, The Salvation Army, Northland Counseling, AEOA, Itasca County Health & Human Services, First Call for Help/CRT/211, North Homes, Advocates for Family Peace, Circles of Support, Veterans Service Office, Itasca County HRA, MACV-Duluth and others.

• "Home Is Where the Heart Is"

2021 "Home Is Where the Heart Is" Dinner Thursday, Dec 2nd @ TimberLake Lodge

<u>Our Volunteers</u>

Volunteers are extremely important to the overall success of Grace House. In 2020 with a pandemic, we only had 47 volunteers providing 1325 hours of service. Some volunteers assisted with preparing a few of the meals to our guests.

Normally, volunteers help in preparing and serving breakfast, lunch, and dinner meals to our guests. They serve as the overnight on-site hosts for our guests and do many chores inside and outside the building.

A testimonial, "I would tell anyone who considers volunteering, it is a good choice. When you give of your time or money close to home, you know what it goes for. GRACE House helps people get back on their feet and become responsible, hardworking members of the community. What is required of the volunteers is so little but helps so much. "As a volunteer, I can give back!"

If you are interested in learning more about our volunteer opportunities, please call our office today at 326-2790. We hope to be able to start serving our guests in our facility no later than June 2021 and will need volunteers to give of their time and talents to make it happen! Grace House is an independent 501 (c)(3) charitable organization. As a nonprofit, Grace House depends on foundation and government grants; donations from individuals, service clubs, local businesses; gifts from faith-based organizations; and special fundraising events.

2020 Funding Partners

MN Department of Human Services Blandin Foundation Itasca County Health & Human Services United Way of 1000 Lakes Northland Foundation Emergency Food & Shelter Program Lake Country Power-Operation Roundup Enbridge Energy, GR Area Community Foundation Diocese of Duluth-Rice Bowl Project North Itasca Electric-Operation Roundup Second Harvest Food Bank Open Your Heart to the Hungry & Homeless

2020 motel funding provided from state & federal resources and county, state & federal CARES funds and Open Your Heart.

Over 500 Local Individuals = \$74,000 25 Local Churches = \$10,000 Over 175 In-Kind donations valued at \$16,300

Local businesses, Civic & Service Clubs

2care4u, LLC Acheson Tire American Legion Post 60, GR American Legion Post 122, Deer River American Legion Riders, Deer River American Legion Post 340, Hill City Bar Bell Bee Ranch BIG Networking Group City of LaPrairie City of Calumet Coldwell Banker Northwoods Realty Deer River Coop Credit Union Deerwood Bank Edward Jones/Robert Zaun

Edwards LaPlant Construction First National Agency First State Bank Floor to Ceiling Fraternal Order of Eagles, GR Grand Dental Center Grand Itasca Clinic & Hospital Grand Rapids BPW Grand Rapids Dental Clinic Grand Rapids GM Grand Rapids Veterinary Clinic Greenway Lions Club Hawkinson Construction Hill City Lions Club Jess Dental Office Kiwanis Day Breaker Club L & M Supply Lake Country Furniture Mr. Furnace Members Cooperative Credit Union Minnesota Power Mississippi Diamond Nelson Wood Shims North Star Women's Club PAL Medical Paul Bunyan Communication Pristine Land Management Ray's Sport & Cycle Star of the North Lions Club VFW Post 1720, GR VFW Foster-Bjorge Post 1764, Bigfork VFW Post 2720, Deer River Williams Septic & Electric Woodland Bank

The GRACE House Board of Directors,

staff and most importantly our guests appreciate the generous support of our donors. The past fifteen years of providing services to people experiencing homelessness, would not have been possible without your support.